



# St. Cloud Police Department



## *2017 End of Year Report*

### *A Message from the Chief of Police*

On behalf of all the dedicated members of the St. Cloud Police Department, I am proud to present the 2017 Annual Report. 2017 was another year of tremendous growth and challenges for the men and women of the St. Cloud Police Department.

The City of St. Cloud is one of the largest growing municipalities in the State of Florida; with a diverse population of approximately 49,000. The mission of the St. Cloud Police Department is to deliver professional policing to our community, which allows our citizens and visitors to be safe and enjoy a quality of life. All department members continue to be dedicated to helping our citizens improve their neighborhood environments, by providing premier law enforcement services to the public we serve.

2017 was an exciting year for our dispatch and communications division. Our team became the first agency in Florida and the 12<sup>th</sup> in the world, to become a Triple Accredited Center of Excellence. This is a tremendous honor and shows the amount of hard work and dedication this group of employees has. Additionally, our police division has been diligently working to ready ourselves for accreditation as well. At year's end we are 92% in compliance and rapidly working towards our presentation for assessors.

The men and women of the St. Cloud Police Department recognize that building community trust is earned each day through the strong relationships built between the police department and the citizens we serve. This mentality has afforded us the ability to reduce the overall crime within the City of St. Cloud by 22%, despite the rapid growth in population. The St. Cloud Police Department is dedicated to continue this trend as we move into 2018. We will continue to provide exceptional services with Courage, Honor, Integrity and Professionalism. The City of St. Cloud is an exceptional city, and the efforts of our police officers, civilian support staff, volunteers, citizens and the steadfast public safety support from our City Council, have made a positive impact on the quality of life in our community.

In conclusion, this report reflects the hard work, outstanding accomplishments and professional services provided by the members of this department. As St. Cloud Chief of Police, I am proud of our dedicated employees, history, community oriented programs, and the progress we have made throughout the years. I invite you to follow us on Facebook and Twitter in order to stay connected with what is happening at the department and in our community.

## ***Uniform Crime Report***

Uniform Crime Report (UCR) for 2017 indicates a considerable reduction in crime with a decrease in violent crimes by **32.21** percent and non-violent crimes by **20.75** percent. St. Cloud Police had total offense reduction by **22.65 %**. Our UCR findings offer positive results for the community, driven by a strong emphasis of Intelligent Led Policing (ILP), focus on Prolific Offenders and Community Outreach/Education. UCR decrease in crime is a direct result and collaborative efforts by all members of the St Cloud Police Department to include: 911 Dispatchers, Patrol Officers, Criminal Investigation Detectives, Street Crimes Unit, civilian staff, volunteers and all our Law Enforcement partnerships including local, state, and federal agencies.

### ***Police Division:***

***Patrol Operations Division*** – In 2017, the ***Patrol Operations Division*** welcome a newly promoted Lieutenant and 3 newly promoted Sergeants. In addition to these positions, the St. Cloud Police Department received the approval to hire 4 new police officers. At year's end, these officers were nearing the end of their training to become solo patrol officers.

Hurricane season was a trying time for our state, community, and citizens. Our patrol division worked extremely hard with little time off to ensure the safety of all of our citizens and property within the city. During the heighten times and curfew hours, our patrol officers worked diligently to keep crime low with zero reports of burglaries or looting.

***Investigative Services Division*** - While maintaining a strong emphasis on Intelligence Led Policing (ILP) and continually focusing on Prolific Offenders, the ***Investigative Services Division*** was able to help reduce the amount of burglaries by **26%** and maintain a high clearance rate. With the intent of enhancing our information sharing across the Divisions, we integrated Intelligence Bulletins into our computer system for real-time immediate access. In addition, we made enhancements to our surveillance capabilities.

***Special Operations Division*** – 2017 welcomed a new Sergeant in our Traffic Unit and a new Public Information Officer within the division. The Office of Public Information was dedicated in expanding our use and information delivery through our social media platforms. Over the last 6 months of 2017, our followers on Facebook increased **34%** and on Twitter they increased by **154%**. Additionally, the new Public Information Officer took over as the full-time PIO for St. Cloud Fire Rescue Department.

The Traffic Unit investigated over 450 crashes in 2017. The unit conducted approximately 150 STEP operations and issued over 1,000 citations. Additionally, the unit made 20 adult arrests. Traffic Unit assisted in several county wide enforcement efforts including DUI details and construction zone safety details including multiple Presidential Protection Details in conjunction with numerous local, state and federal agencies.

The SWAT Team added two new members in 2017 and trained two additional Sniper/Observers. There were no Critical Incident call-outs during the year. The SWAT Team

and smaller elements of SWAT members conducted over 20 search warrant services without any major injuries or incidents.

The procurement unit continued to research and purchase vital police equipment throughout 2017. Some of these purchases included the replacement of old police vehicles, additional body worn camera systems, replacing old Taser systems with the newest platform, and grant funded citation printers for our patrol vehicles.

The Special Operations Unit purchased, trained and implemented a new Drone Unit for the police department. This training and implementation included the purchases of advanced search and rescue drones and FAA certifications for all operators. This is one of the first units of its kind in the state.

**Training** – In 2017, the training unit facilitated officers attendance in hundreds of hours of advanced and specialized training throughout the year. These course included Drug Recognition, DUI detection, interview techniques, and homicide investigations. Additionally, the police department had 2 graduates of the 77<sup>th</sup> Command Officers Development Course, a Master Taser Recertification, and sent 2 officers to attend the National Rx Drug Abuse and Heroin Summit.

**Code Enforcement** - Code Enforcement conducted a total of 8350 total investigations for 2017. Including assisting the Building Department collect 122 Business license fees from local businesses and presenting 41 cases before the Special Magistrate.

**Emergency Operation Center (EOC)** - During 2017, the St. Cloud Police Department's Division of Emergency Management continued to oversee, coordinate, and direct the activities and functions relating to preparing for, responding to, and recovering from the effects of natural and man-made disasters. The emergency management program continues to improve the City's capabilities through on-going training, exercises, and plan revisions. City staff's capabilities were tested this year with the incident management team providing the coordination & leadership of our response to Hurricane Irma, which impacted the area on September 10<sup>th</sup>. Interdepartmental & interagency cooperation have ensured cohesive teamwork during the emergency activities. Due to the effectiveness of the City's preparation & response, we were able to move quickly into the recovery phase. Pick-up of all storm-related debris, approximately 47,000 cubic yards, was removed by October 17th. Total cost for the City due to Hurricane Irma is expected to exceed \$2 million.

#### ***Records/Communications Division***

- St. Cloud Communications Obtained Accreditation for Police and Fire emergency dispatch and re accreditation for Medical Emergency Dispatch placing the center as the only Triple Accredited Center of Excellence in the state of Florida and 12<sup>th</sup> in the world.
- St. Cloud Communications Division hosted a state wide round table open to all the agencies within the State of Florida to bridge the gap and guide them with knowledge how to meet the performance based standards for accreditation in the area they service.

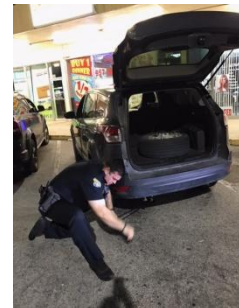
- Our training records for Support Service Communications and Records units have all been updated and placed electronically into Laserfische to facilitate a more eco-friendly and less waste system of moving towards 'paperless' operations.
- Records destroyed over 100 cubic sq feet of documents by scanning them electronically. Additionally, they implemented an electronic procedure to prevent the accumulation of such documents at the end of next year. Moving forward, the majority of records stored in the Unit are electronic.
- Information Management upgraded a part time position to full time and has taken over the management of Fire Department mobile devices and support to their staff.
- Support Services implemented a major upgrade to all software programs related to Communications, Patrol and Records as well as the Administrative Division through One Solution Superior. The new software replaced the existing AS400 based system that has been in place since the 90's in the agency.

***SCPD Projects/Future Goals All Divisions***

- ◆ Continue working with City Officials to locate funding for the planning and designing of a new Police Facility.
- ◆ Outfit officers with upgraded Tasers.
- ◆ Continue to enhance community relations, crime prevention and community programs.
- ◆ Maintain Tri Accreditation by reporting and keeping scores at accreditation level
- ◆ Continue to identify all locations within the City limits that do not have current street numbers visible on the Buildings and mail boxes.
- ◆ Continue working with the HOA's on educating classes for their residents.
- ◆ Identify properties that do not currently have landlord licenses and ensure the rental properties acquired a landlord license through the Building Department.
- ◆ Maintain a state of readiness for disaster response
- ◆ Ensure policies & procedures are updated to effectively prepare for, respond to, and recover from the effects of a disaster
- ◆ Establish agreements, contracts, and memorandums of understanding to support operations

- ◆ Keep the Emergency Operations Center in working order and ready for immediate activation
- ◆ Ensure effectiveness by continually improving technology with state-of-the-art equipment
- ◆ Train City personnel in emergency management activities
- ◆ Provide position-specific training for personnel with assignments within the ICS structure
- ◆ Promote public education regarding potential threats to our community

*A year in Review 2017*



**The City of St. Cloud will be accepting donations for Hurricane victims in Puerto Rico on Friday, October 6, 2017**

**ITEMS NEEDED**

Blanketed people	Blankets	First Aid Kits
Blankets	Blankets	First Aid Kits
Blankets	Blankets	First Aid Kits

**Drop Off locations**

**City Mail** 1500 S. River St. St. Cloud, FL 34769  
**Police Dept.** 4700 Highway 260 St. Cloud, FL 34769

William Winters, Interim City Manager and Juan Valera, Onuma County Tax Collector will be on-site and giving out free bags from 11:00 am to 1:00 pm at City Hall.



**IT'S ROBO MUD RUN TIME!**

**ROBO MUD RUN**

**SATURDAY, JUNE 24th, 2017**  
 Poplery Park - St. Cloud, FL  
 Central Florida Area

**ROBO MUD RUN SPONSORS**

