



Healthy 4 Life Health Center Updates

- As of September 27th, CareHere is providing care at your Employee Health Care Center.
- Marathon services ended September 20th and transition shut down days occurred while computers and fax machines were being replaced.
- During this transition time, your pharmacy was expanded, now carrying 150 generic drugs. To take advantage of this service, make an appointment at the Health Care Center.
- Shortly, you will be receiving information at your home on services provided, as well as an upcoming open house we hope you can attend.

FAQs:

Q: Will my records from Marathon transfer to CareHere?

A: Yes, however, this will not be immediate due to the quick turnaround time with vendors. Marathon is currently closing out all patient files and will transfer as soon as this is completed.

Q: What if I have a pending medical concern that requires my Marathon records?

A: Please contact our Patient Support Center at 877.423.1330 or stop into the Health Care Center

Q: Do I need to register with CareHere in order to be seen?

A: Yes. You will need to register online at CareHere.com and entering access code **STC2Start**. Call the Patient Support Center at 877.423.1330 and identify yourself as a St. Cloud patient. If your insurance with the city is not yet active, you will utilize code: **CSCPRE1**

Q: How can you make appointments?

A: Download the CareHere app on your smartphone (less than a minute to schedule)
Online at CareHere.com and log in with username and password
Patient Support Center: 877.423.1330

Q: How do I contact the center if I have questions?

A: Please call our Patient Support Center 877.423.1330 or email support@carehere.com. Your questions will be answered or they will conduct a warm transfer to the center staff. We also have a 24/7 hour nurse line for after hours help. You may also access the chat function at CareHere.com.

Q: Are there any services provided under Marathon that are no longer available with CareHere ?

A: No. The current services provided will continue, however, additional services have been added such as skin tag/mole removal, suture removals and small lacerations in need of stitches. **Please note: if you have injectable medication you bring in**, only allergy injections can be multi-dose vials. If you receive B-12 injections, they are now carried on-site.

Q: If I utilized CareHere with a previously employer, do I need to re-register?

A: No, contact our Patient Support Center at 877.423.1330.

Learn more at [CareHere.com](https://www.carehere.com)